



Privacy Policy

Introduction

This Privacy Policy outlines how we collect, use, and protect your personal information in compliance with South Australian laws. By providing your personal information to us, you consent to the practices described in this policy.

1. Information We Collect

We collect and store the following types of personal information:

- **Identification Documents:** Physical copies of your ID.
- **Photographs:** Digital images of your ID.

2. How We Store Your Information

- **Physical Copies:** Your identification documents are stored in paper form.
- **Digital Images:** Photographs of your ID are stored on a local hard drive and are not uploaded to any cloud storage systems.

3. Retention Period

In accordance with legal requirements, we retain your personal information for a period of seven (7) years. After this period:

- **Physical Copies:** All paper documents containing your personal information will be securely shredded and destroyed.
- **Digital Images:** All digital images of your ID will be permanently deleted from our hard drives.

4. Security Measures

We implement appropriate security measures to protect your personal information from unauthorized access, use, or disclosure. These measures include:

- Secure storage for physical documents.
- Encryption and secure access controls for digital images.

5. Your Rights

You have the right to:

- Access the personal information we hold about you.
- Request corrections to any inaccuracies in your personal information.
- Withdraw your consent to the collection and use of your personal information, subject to legal requirements.

6. Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. Any updates will be posted on our website, and the revised policy will take effect from the date of posting.

7. Contact Us

If you have any questions or concerns about this Privacy Policy or our practices regarding your personal information, please contact us at: **1800 102 864** contact@scgoldbuyers.com.au